



BROOK HOUSE NURSERY

ADMISSIONS AND SETTLING IN POLICY

Joining the nursery

Waiting List

Nursery places are subject to availability. If there are no places available, parents will be given the opportunity to join the waiting list.

When a place becomes available within a suitable age group, parents of a child on the waiting list will be contacted (via email and/or telephone) and offered a place. We will update you regularly about the availability.

The following criteria will be considered when allocating spaces:

1. Existing children requiring more days.
2. Siblings of existing children.
3. Children requiring full time care.
4. Children requiring part time care.

If you request two or three days per week only, we reserve the right to require that one of those days be Monday or Friday.

Deposit

To secure a space at the nursery we require a deposit of £500 per child to be paid when you accept a place. The full deposit is returned once the child leaves the nursery, subject to full settlement of fees.

Changes to number of days

If you decide to reduce the number of days prior to your child starting at the nursery, you need to provide us with a minimum of three months' written notice (e.g. email).

If you reduce the number of days less than three months before starting, we reserve the right to withdraw your place. If, however, we are still able to confirm your place, full fees for the original number of days would still apply for the first month.

This also includes siblings.



BROOK HOUSE NURSERY

ADMISSIONS AND SETTLING IN POLICY

Changes to start date

Prior to joining the nursery and once the deposit has been paid, you may delay your child's start date by up to two weeks.

If you decide to delay your child's start date by more than 2 weeks, your place will be withdrawn and you will go back on the waiting list, and you will lose your deposit.

If you would like to ensure that the place is reserved for you, full fees will apply from the original start date.

This also applies to siblings.

Settling in

Brook House Nursery has an established settling in programme, which we have found helps to smooth a child's introduction to Nursery life.

The first session will take about 30-45 min and we invite you to stay with your child/ren.

This session will take place one week before your child's start date, at either 10.15am or 3.15pm. This is an opportunity for you to ask any questions you may have. Feel free to bring your little one's comforter or favourite toy. This is also a good time to bring a bag with essentials to leave on your child's peg and a large pack of nappies if needed. The bag may include spare clothing appropriate to the weather. Please label all belongings.

The length of the second visit can be discussed with staff, and is decided on an individual basis, depending on your child's needs.

The time of settling in sessions will increase as the week progresses. The longest one will be about 2.5 - 3 hours and we will ask you to leave your child/ren with us for either lunch or tea, and possibly a nap.

The message that we are jointly trying to give to your child, is that you will return and that the Nursery is fun!

Brook House has an 'open door' policy, and parents are welcome to drop in at any time to see their child. Before 4:45pm, the doorbell must be rung. After 4:45pm, parents may access using their fob key.

Parents are also welcome to telephone or email at any time during the day.



BROOK HOUSE NURSERY

ADMISSIONS AND SETTLING IN POLICY

Once your child has started

Changes to number of days

Please note that once your child has started the nursery, if you would like to reduce the number of days, you need to provide us with one month's written notice (e.g. email). This applies to existing children. If you would like to leave the nursery you need to provide us with two months' written notice (e.g. email).

Policy review date	Name and signature